

CUWFA Member Engagement Survey

A summary of College and University Work and Family Life Association (CUWFA) members, including focus areas and services provided by work-life offices across 30 institutions.



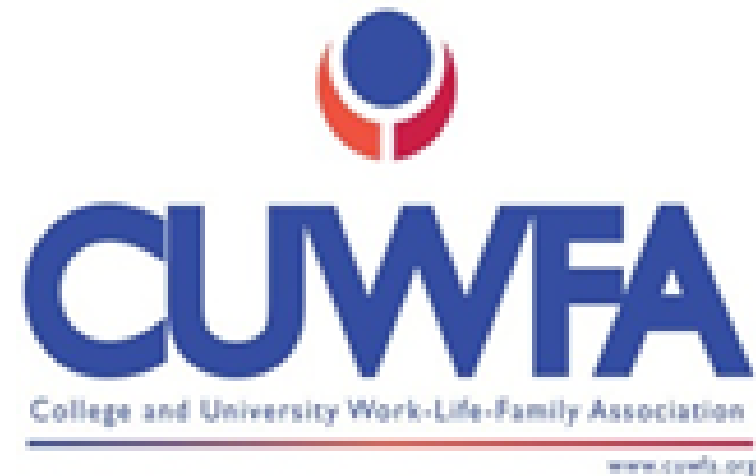
Survey responses included the below institutions:

11 private universities

- 5 ivy league universities
- 1 small private university
- 4 medium private Universities
- 1 large private university

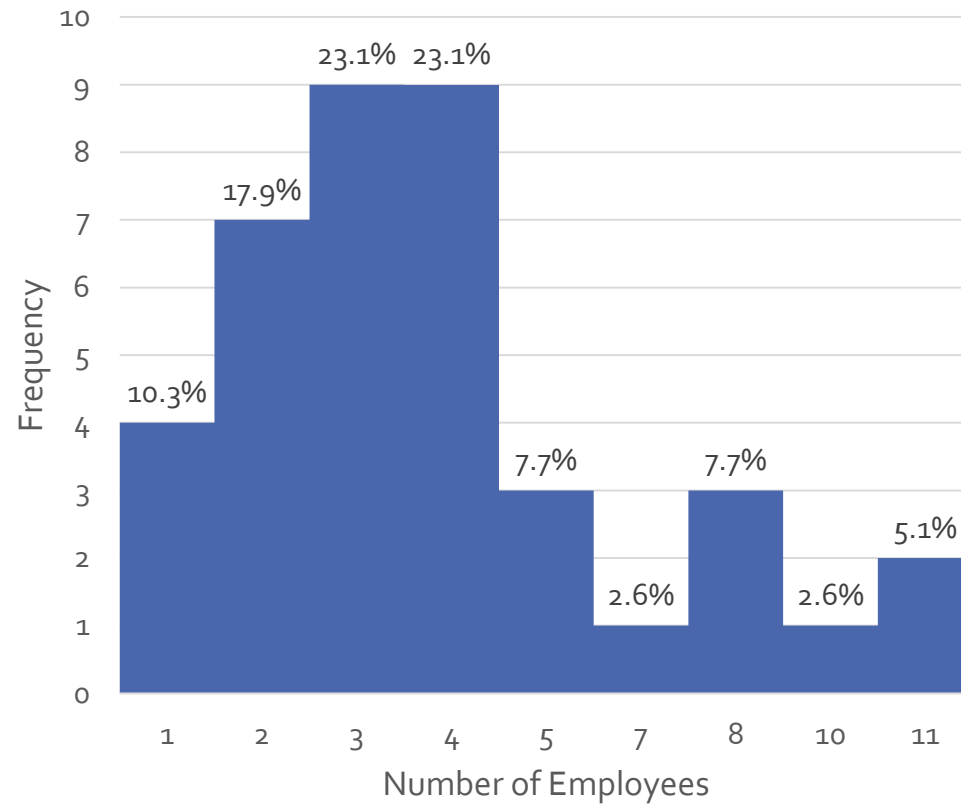
19 public universities

- 18 large public universities
- 1 medium public university



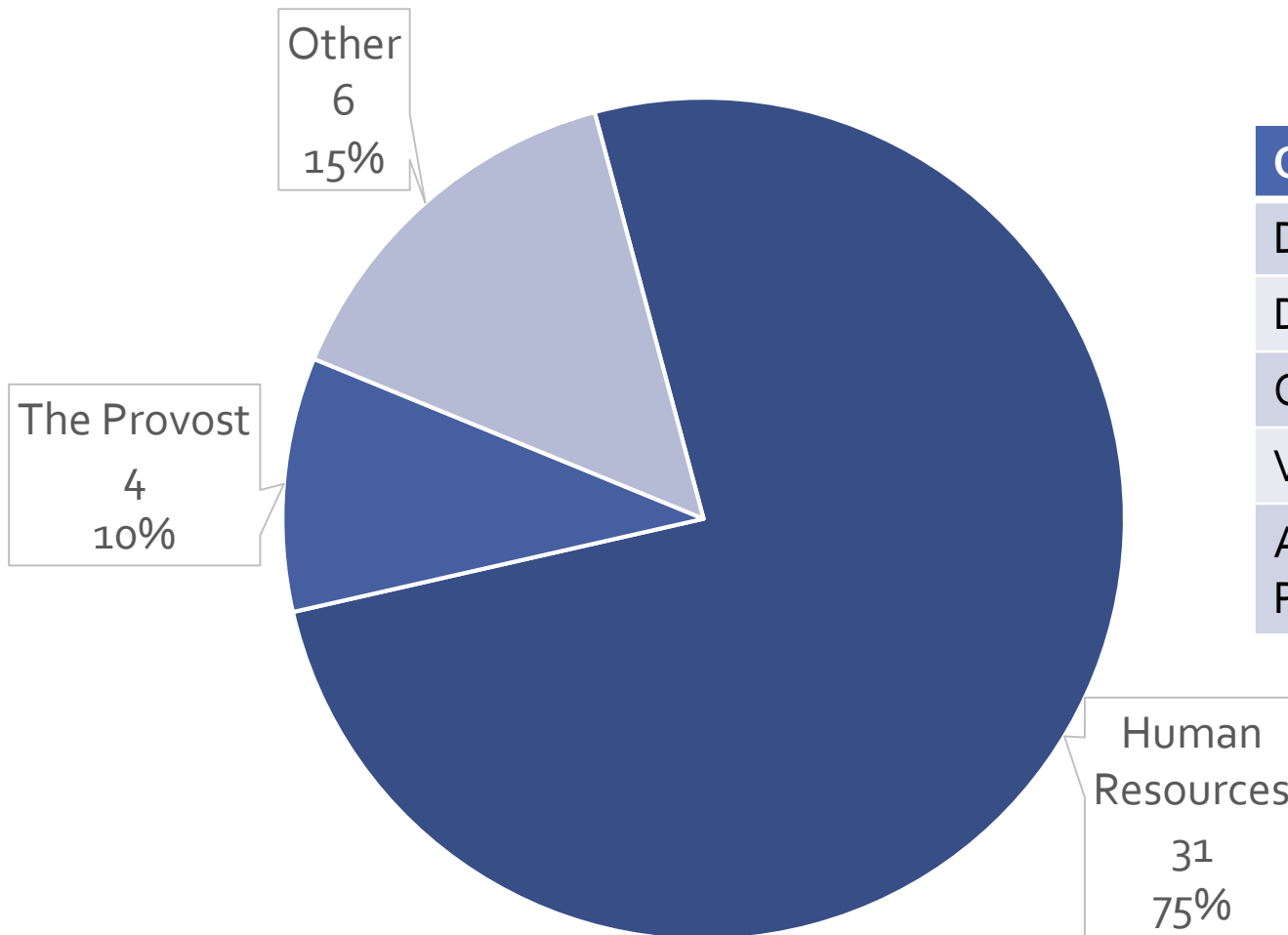
- **30 institutions are represented, with 42 total respondents.**
 - **Some institutions have multiple employee entries.**

Number of employees in work-life offices



- Most have 3 – 4 employees in the office.
- Three institutions reported that they don't have a work-life office, and instead address work-life matters through Human Resources or other departments.

Where do work-life offices report?



Others include:

Division of Student Affairs

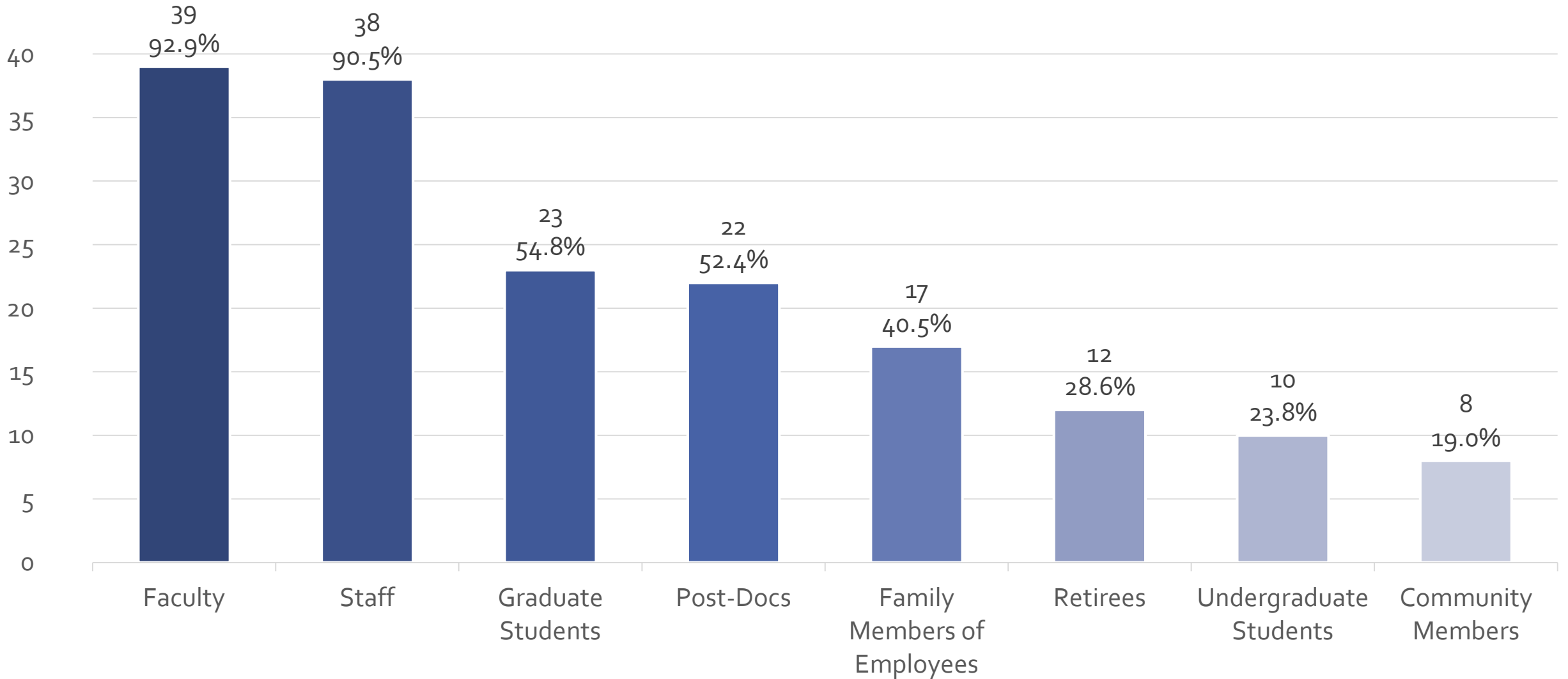
Dean of School of Education

Office of the Dean for Administration & Finance

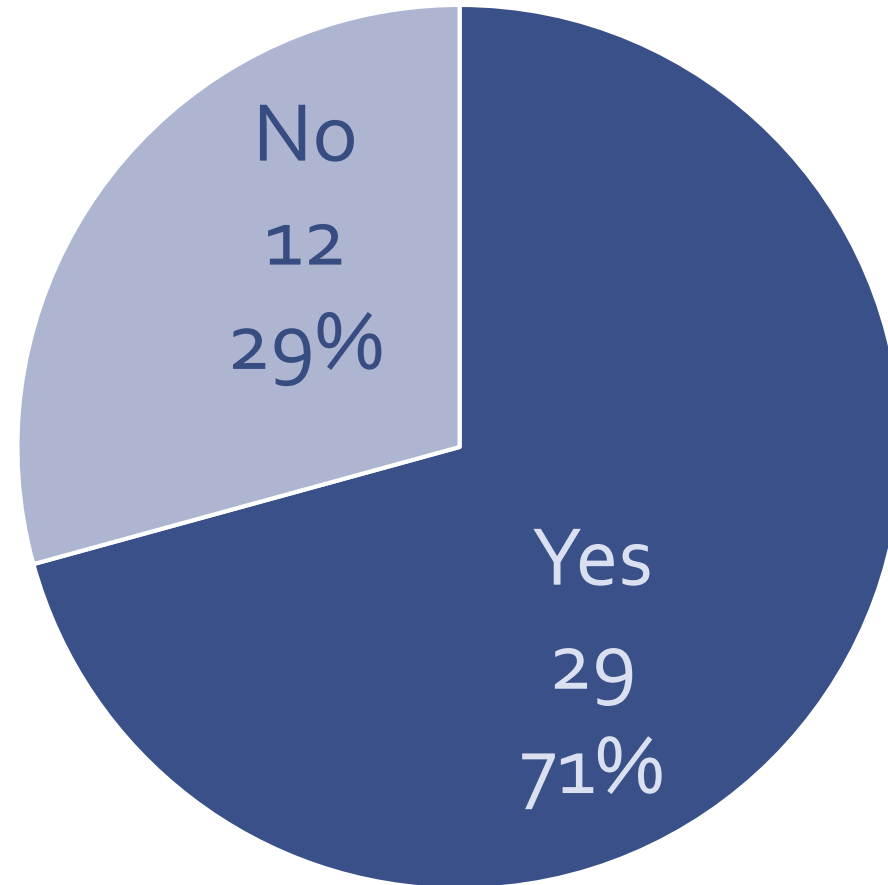
Vice Chancellor of Finance & Administration

Assistant Vice Chancellor for Academic Personnel Services

Populations served

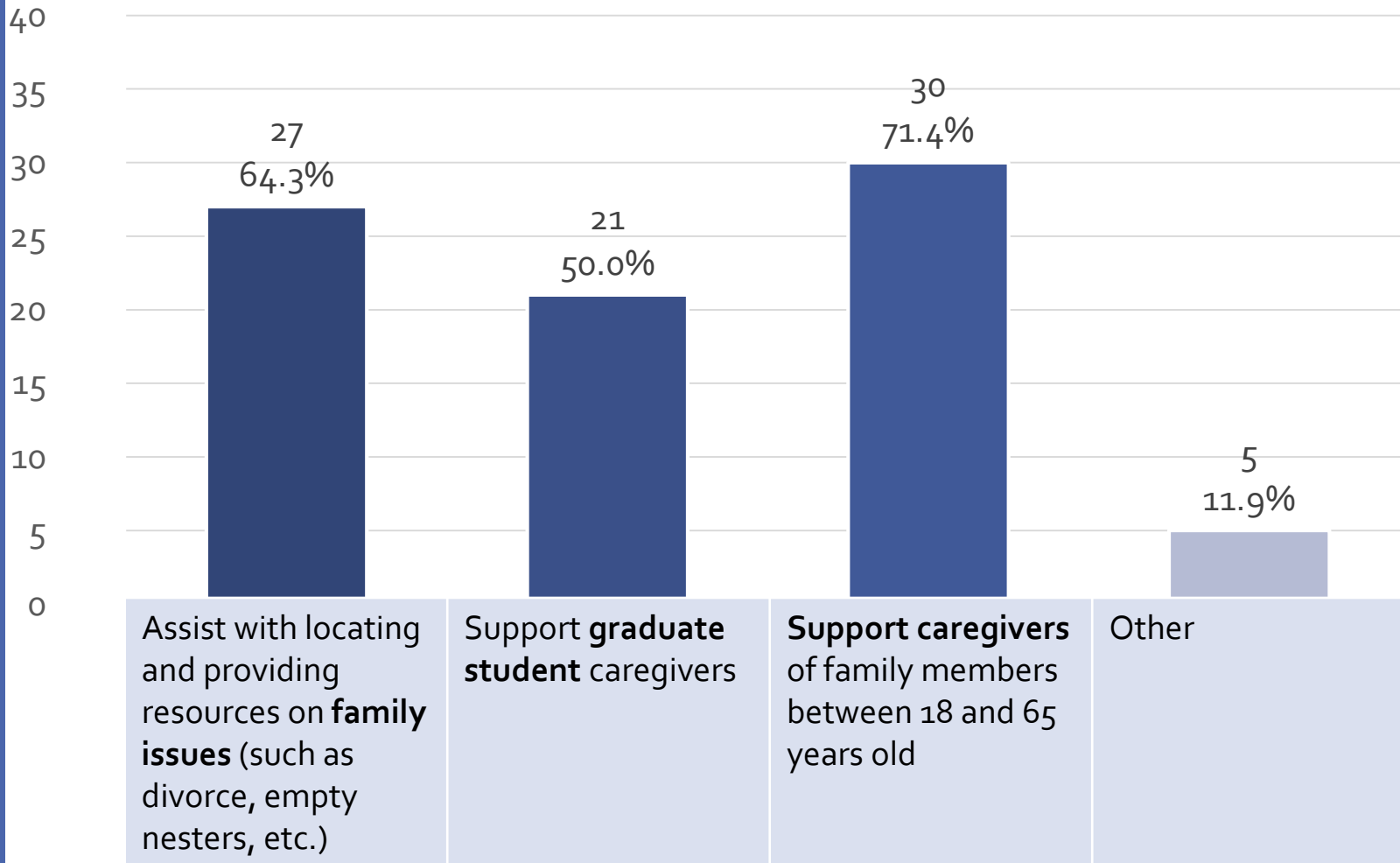


71% of offices keep data on the amount of people served.



Do you keep data on how many people your office serves?

Family Care Services



Other services include:

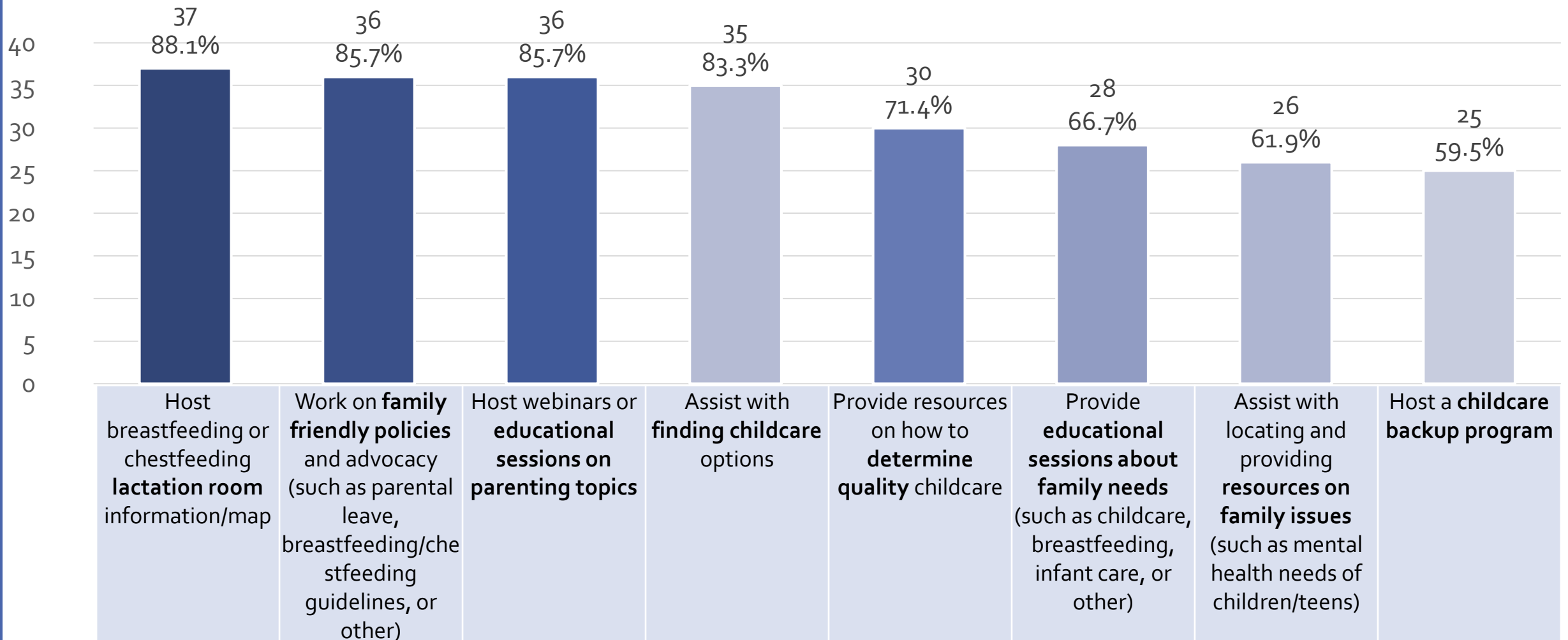
Early childhood education centers

Adult care resources

Financial caregiving subsidies

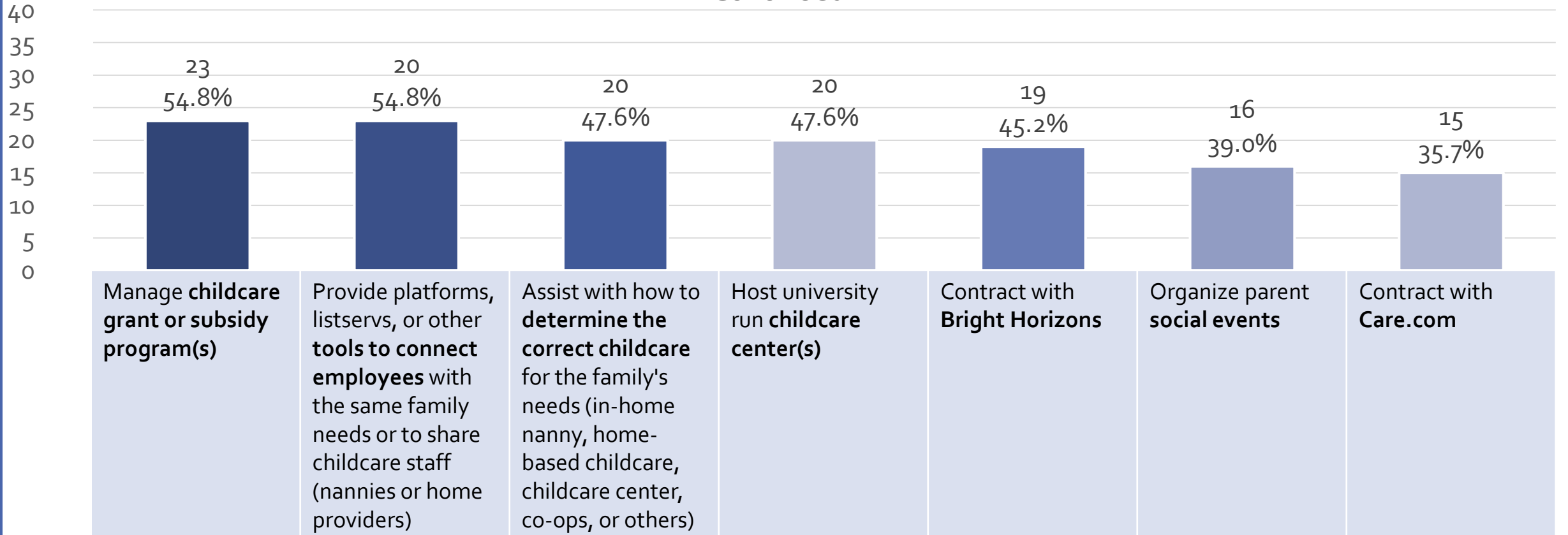
Family Care: Children

Most commonly provided services



Family Care: Children

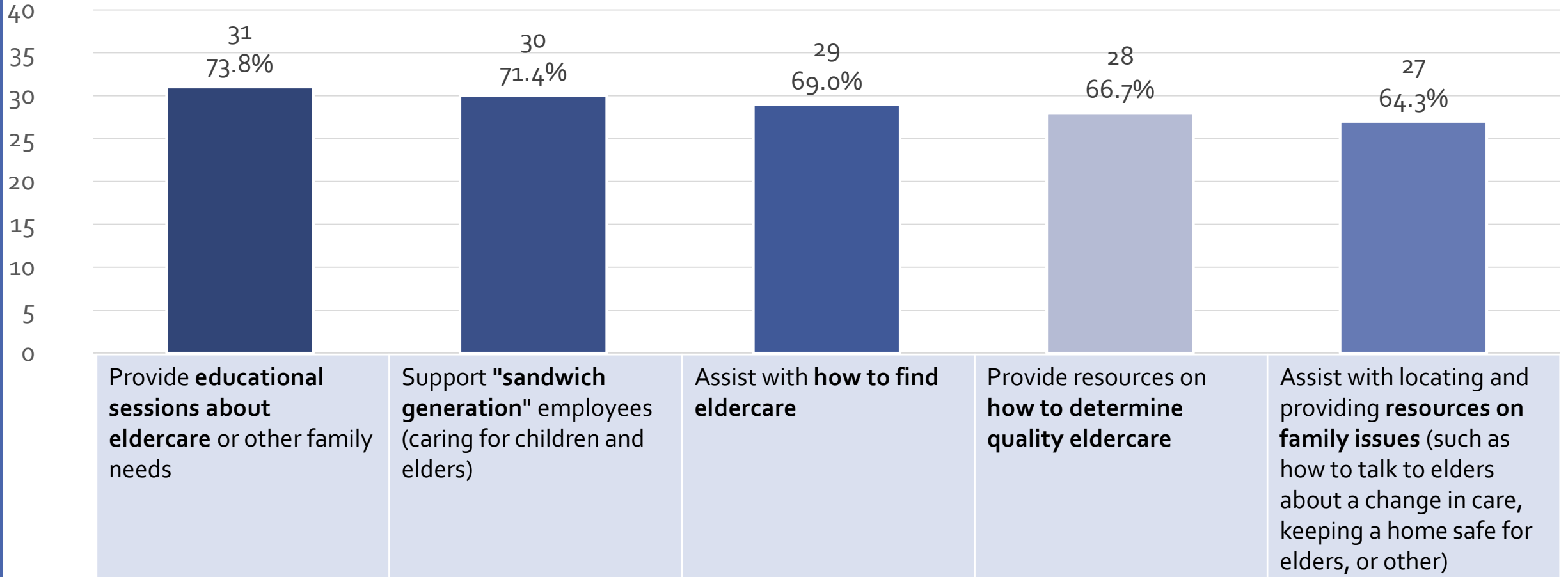
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- Some campuses provide these services outside of the work-life office.
- Some offices do not directly provide these services but do provide guidance and referrals.

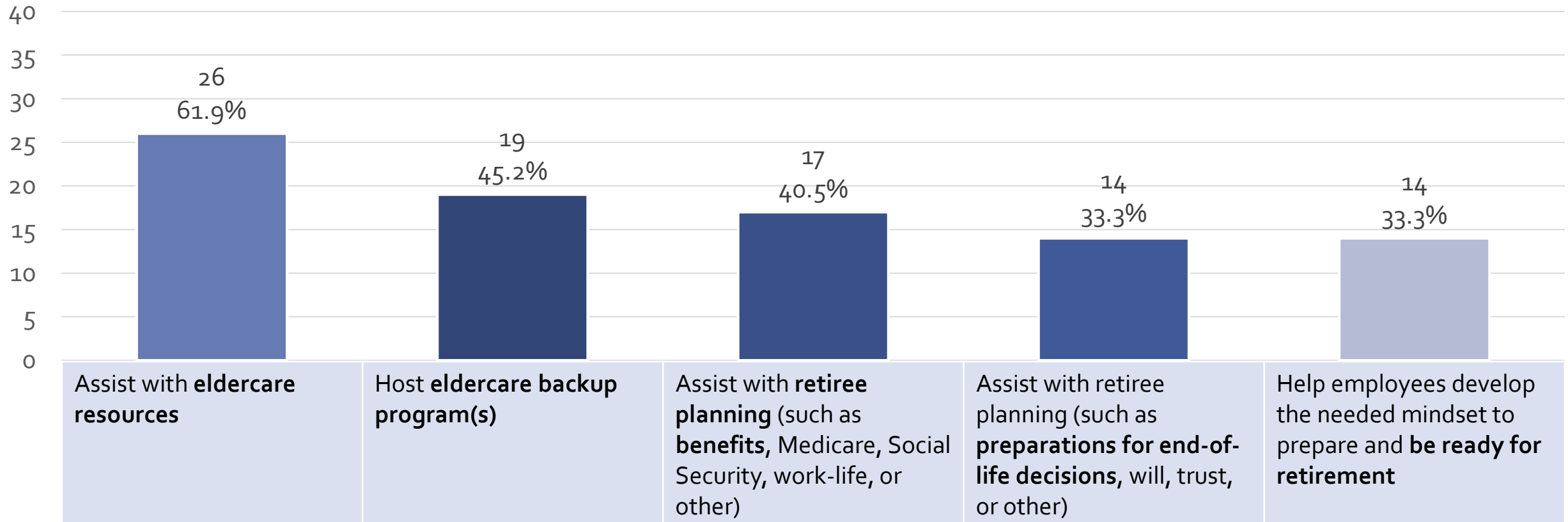
Family Care: Eldercare

Most commonly provided services



Family Care: Eldercare

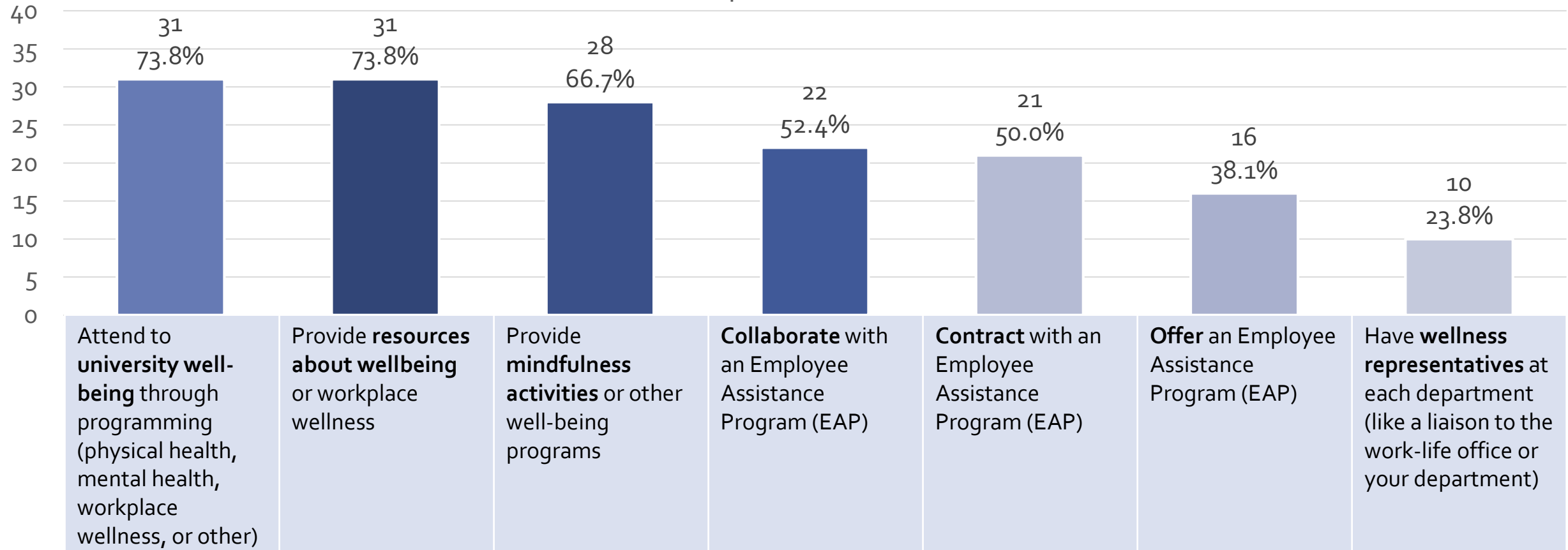
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- Some campuses provide these services through their EAP, Benefits team, or with their Faculty Retirement liaison

Well-Being

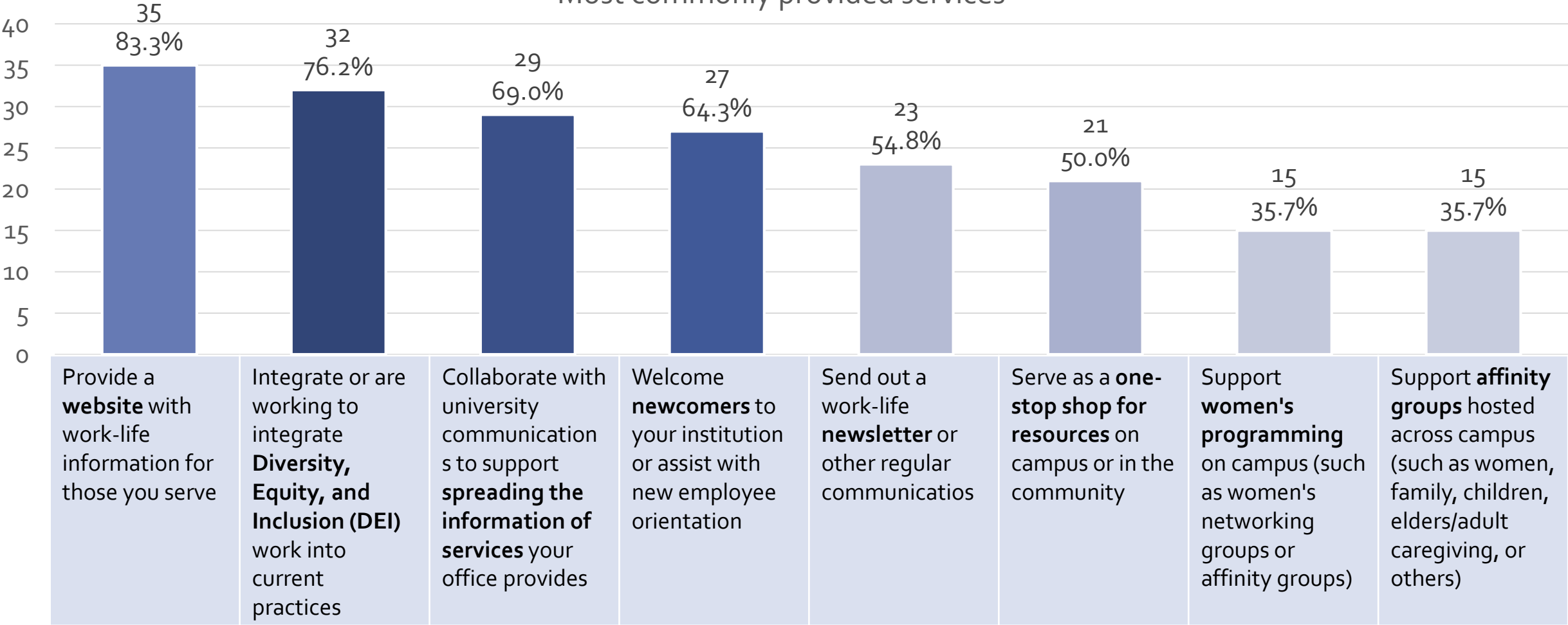
Services provided include:



- Some campuses provide these services outside of the work-life office.
- Some campuses have wellness representatives throughout departments or a specific Health and Well-Being department.

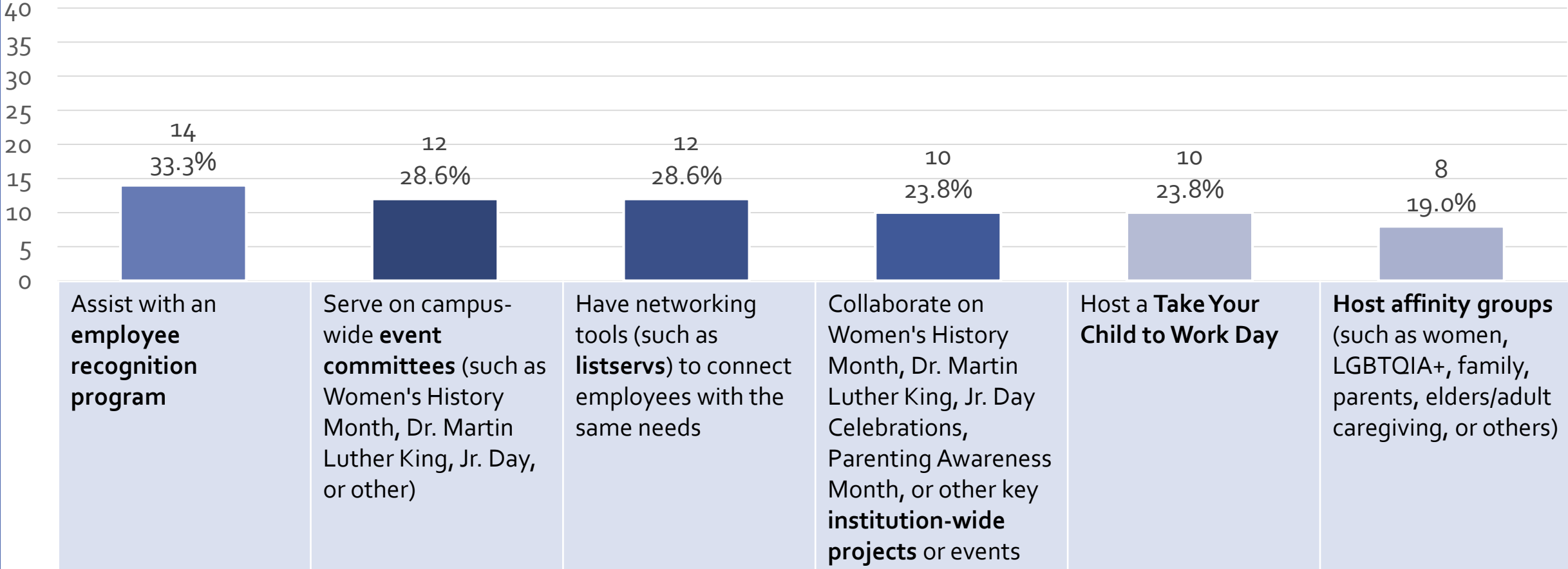
Community

Most commonly provided services



Community

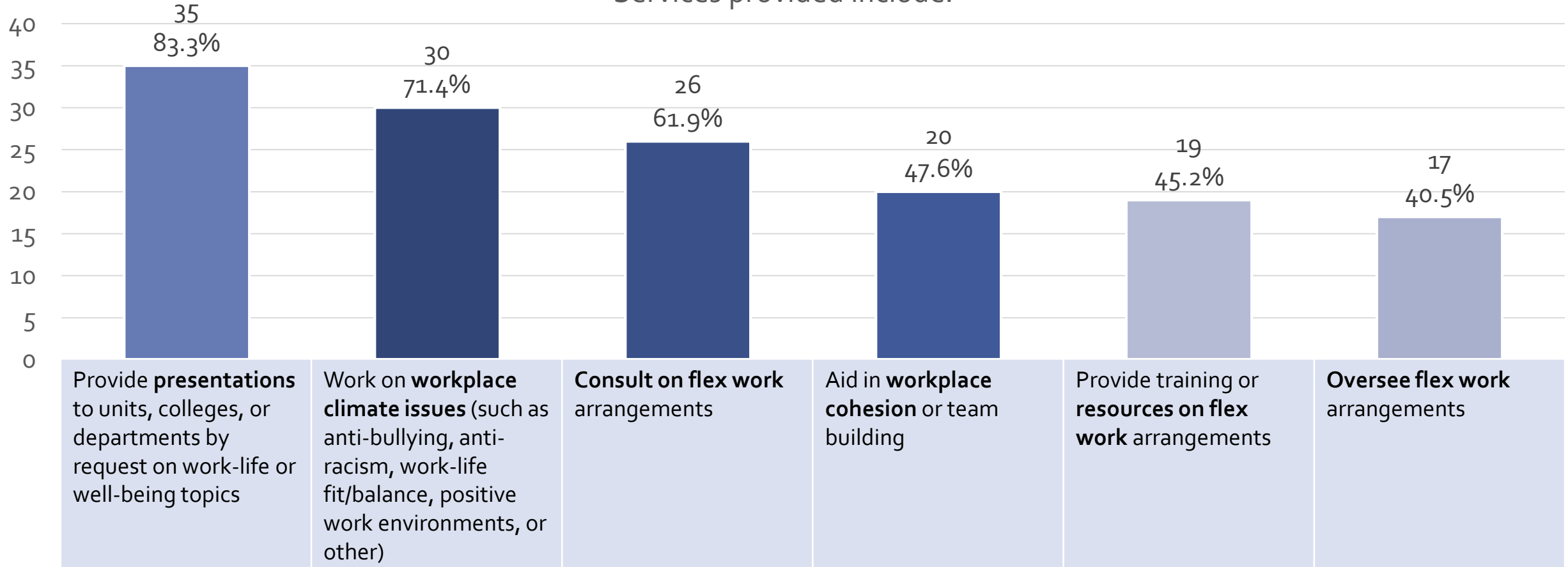
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- Some campuses provide these services outside of the work-life office, or in collaboration between units.

Work Environment

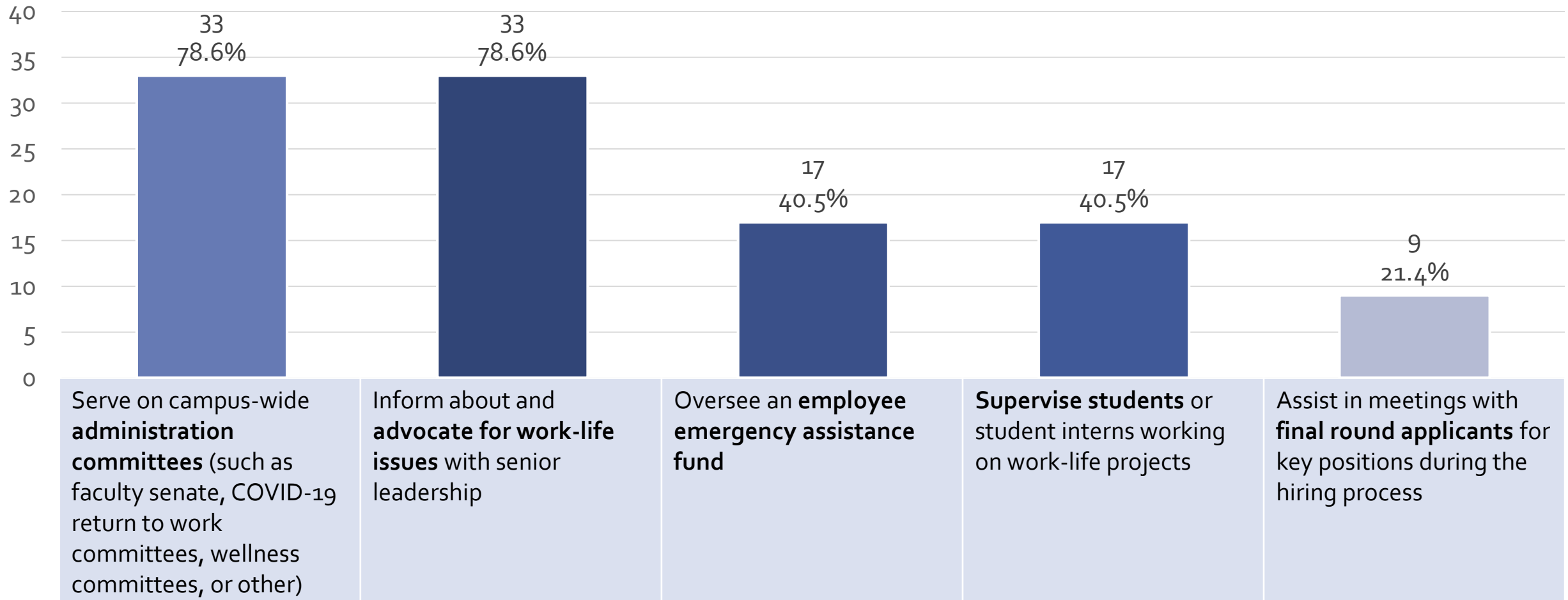
Services provided include:



- Some offices provide these services in collaboration with university leaders or provide guidelines to be implemented locally.

Administration

Services provided include:



Thank you!

Data collected May 2021

Survey compiled and distributed by the Membership Engagement Committee in collaboration with Michigan State University's WorkLife Office.

Questions?

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